

CARING FOR OUR COMMUNITY LIKE FAMILY

Primary Care Quality Update

Long Nguyen, DO

Agenda



Quality Metrics

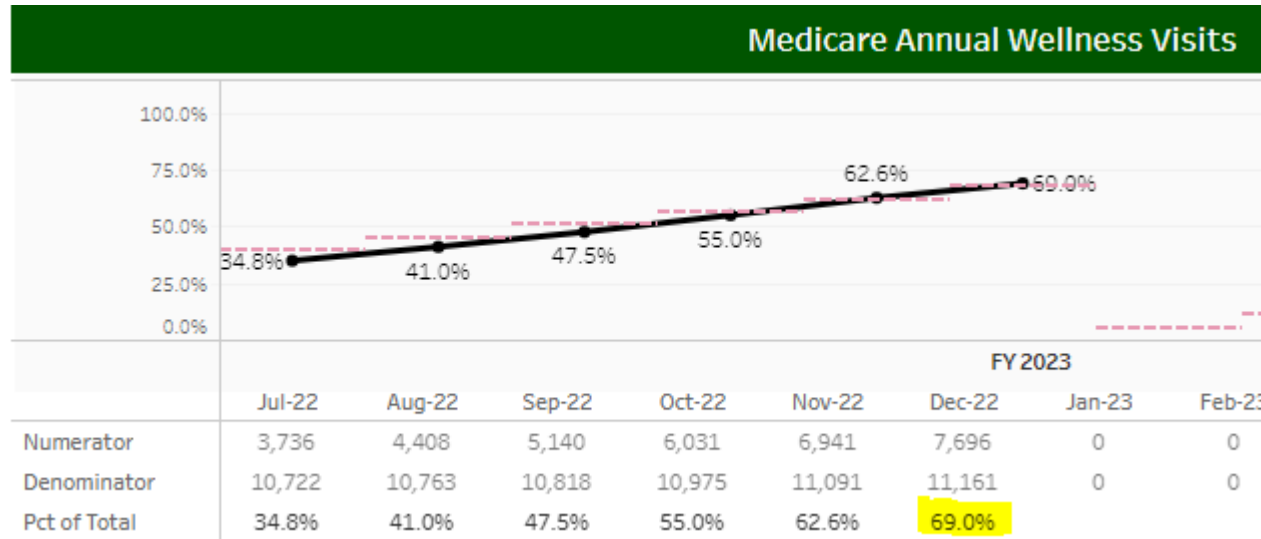


Care Pathways



Strategic Incentive Plan

Medicare Annual Wellness



- We surpassed our 68% goal!
- +1,200 more visits completed in 2022 than 2021
- Thank you to our physicians/APPs!
- AWWs are critical for the Med Advantage and Medicare populations to be successful with both our quality and financial goal
- Continuing our efforts for 2023



Patients Are First- Panel Based Measures

Disease Management (5 measures)

- Diabetes A1c control
- Diabetes BP control
- Diabetes Retinal Exam
- Diabetes Kidney Health
- HTN BP control
- Depression-PHQ9 utilization

Preventive Management (6 measures)

- Breast Cancer Screening
- Cervical Cancer Screening
- Colorectal Cancer Screening
- Chlamydia Screening
- Childhood Immunization Status

Diabetes Care

+11,500 patients with diabetes in our clinic network

Added 286 patients over the past 6 months

July: 74.7% → Dec: 76.2%

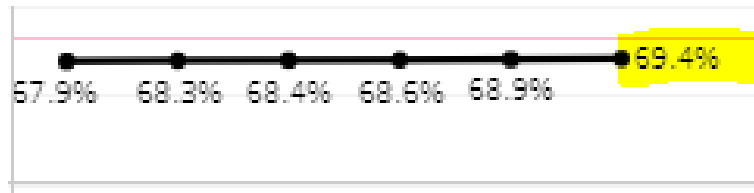
A1c less than 9.0 (Goal 74.7%)



Diabetic Kidney Health and Eye Exams

Diabetic renal health:

- annual urine microalbumin and serum creatinine
- Progress from July-Dec 2022



- Goal is 80.9%



Diabetic retinal eye examination:

- annual eye examination by vision provider
- Progress from July- Dec 2022



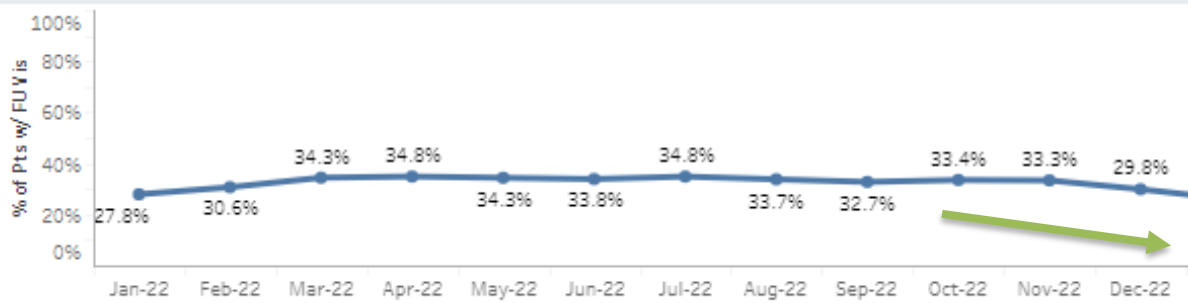
- Goal 63.0%



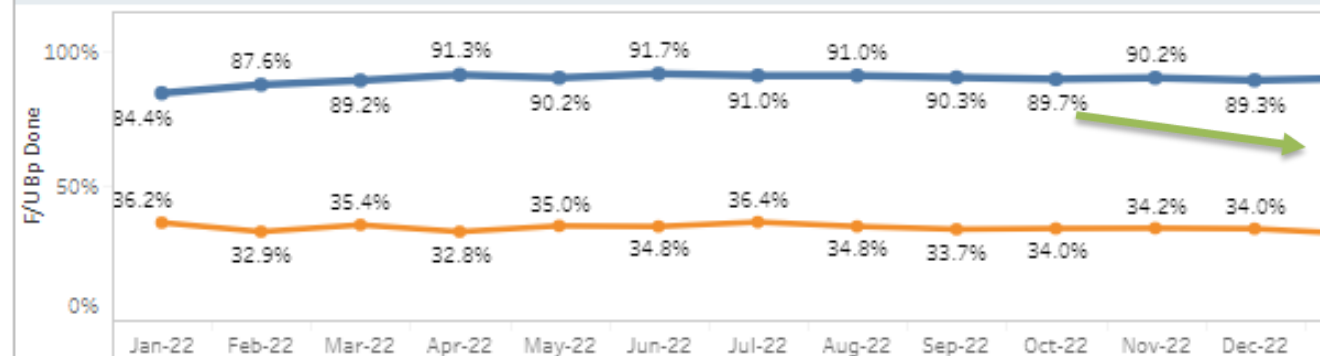
Hypertension

Hypertension Blood Pressure Control - Panel 2021	Numerator	14,656	14,748	14,648	14,683	14,520	14,453	<div>65.6%</div> <div>×</div> <div>68.4%</div>	
	Denominator	21,697	21,742	21,668	21,809	21,915	22,023		
	Pct of Total	67.5%	67.8%	67.6%	67.3%	66.3%	65.6%		

Uncontrolled BP w/ Appropriate Follow Up Visit (within 4 weeks)



Percentage of Patients with High First BP that had Follow Up BP Taken



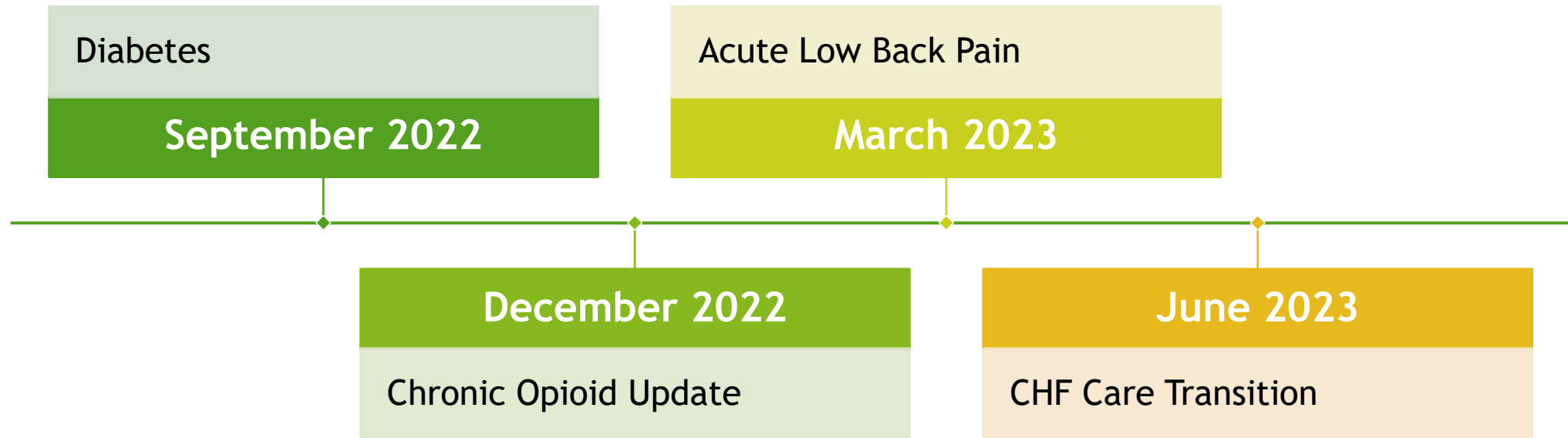
Breast and Colon Cancer Screening

Progress:

- Breast Cancer screening
 - July 70.2% → December 71.0% (Goal 77.4%)
- Colon Cancer screening
 - July 69.5% → December 69.6% (Goal 72.6%)

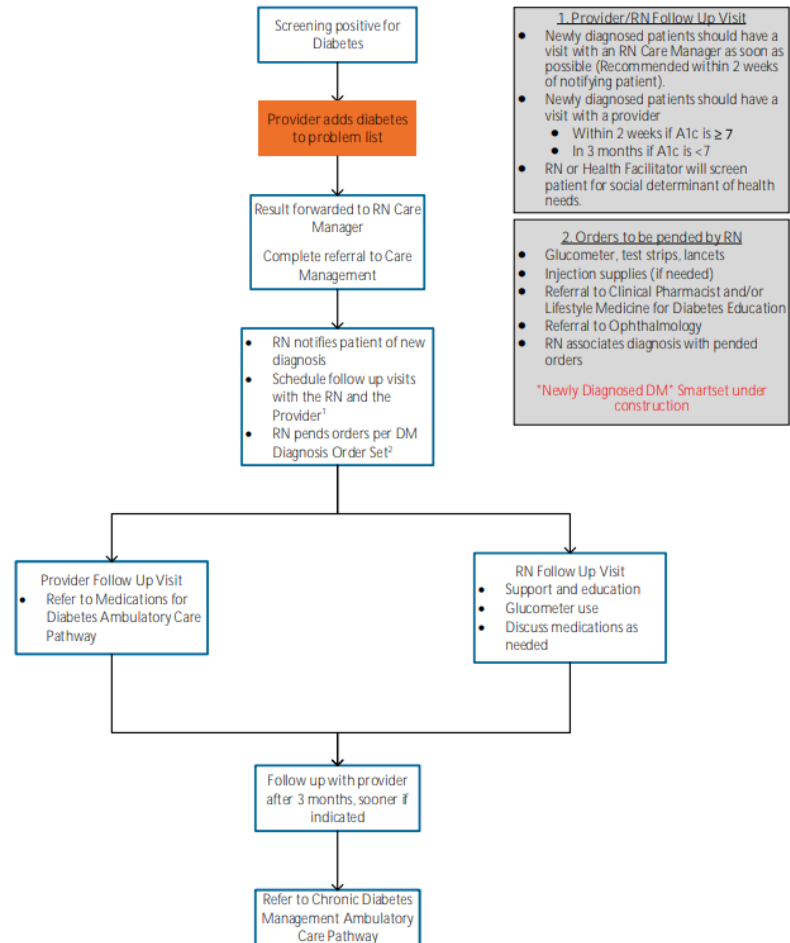


Care Pathways

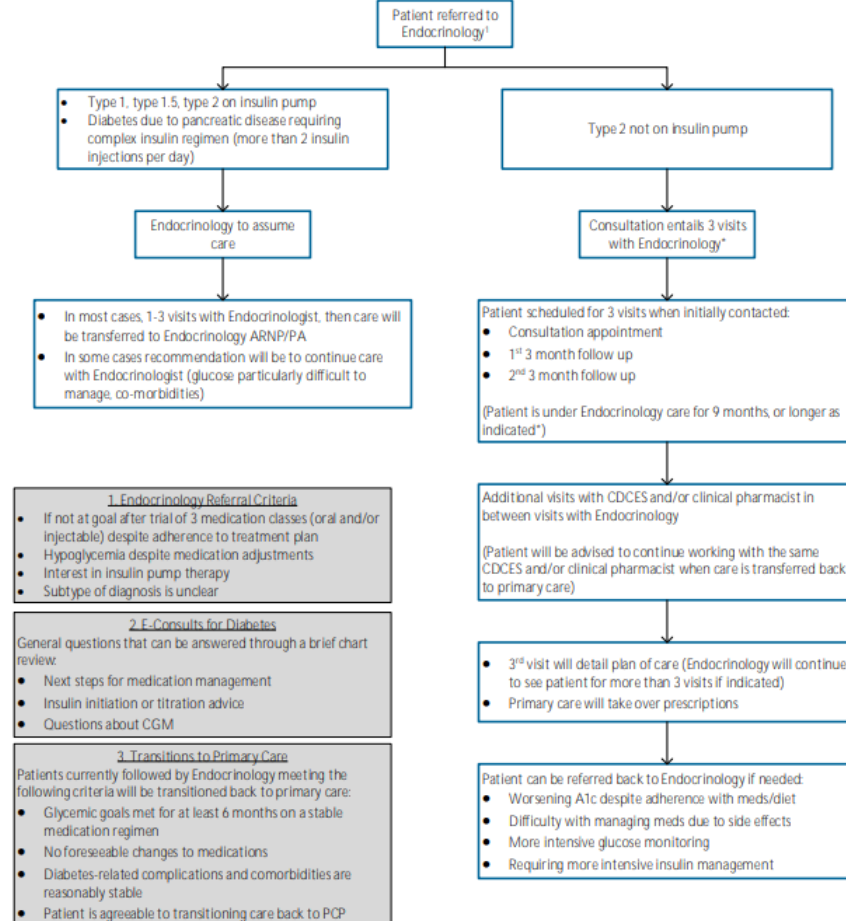


Diabetes Care Pathways

UW Medicine | VALLEY MEDICAL CENTER Ambulatory Care Pathway: Newly Diagnosed Diabetes



UW Medicine | VALLEY MEDICAL CENTER Ambulatory Care Pathway: Transitions to Endocrinology



Diabetes Smartset is Live

GEN Diabetes Mellitus Type 2 CPG VMG

- Chronic Diabetes Management Care Pathway

▼ Orders

- ▶ Labs [Click for more](#)
- ▶ Labs - Future 3 Months [Click for more](#)
- ▶ Labs - Future 6 Months [Click for more](#)
- ▶ MyChart [Click for more](#)
- ▶ Referrals [Click for more](#)

▼ Supplies

- ▶ Supplies [Click for more](#)
- ▶ CGM Supplies [Click for more](#)

▼ Medications

- ▶ Metformin [Click for more](#)
- ▶ GLP-1RA [Click for more](#)
- ▶ DPP-4i [Click for more](#)
- ▶ SGLT2i [Click for more](#)
- ▶ TZD [Click for more](#)
- ▶ SU [Click for more](#)
- ▶ Insulins - Basal Analog [Click for more](#)
- ▶ Insulins - Intermediate Acting [Click for more](#)
- ▶ Insulins - Prandial [Click for more](#)
- ▶ Insulins - Premixed [Click for more](#)
- ▶ Hypoglycemic Therapy [Click for more](#)
- ▶ Other Medications [Click for more](#)

▶ Immunizations

▼ Level of Service

- ▶ New Patient [Click for more](#)
- ▶ Established Patient [Click for more](#)

▼ Patient Instructions

- ▶ Patient Instructions [Click for more](#)

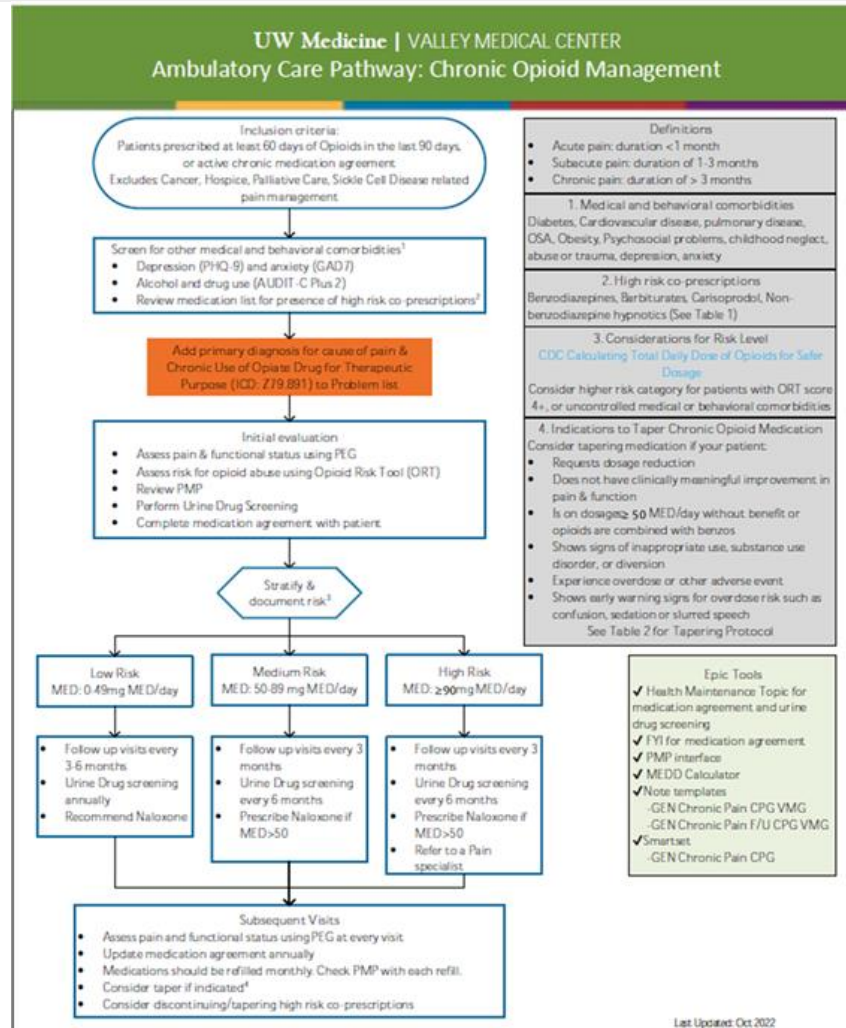
▼ Supplies

- ☐ Blood Glucose Test Kit Panel
- ☐ insulin syringe,safetyneedle 1 mL 31 gauge x 15/64" Syringe
Normal, R-0, Please provide brand as covered by insurance, Diagnosis code E11.9
- ☐ insulin syringe-needle U-100 1 mL 31 gauge x 15/64" Syringe
Normal, R-0, Please provide brand as covered by insurance, Diagnosis code E11.9
- ☐ pen needle, diabetic 32 gauge x 5/32" Needle
Normal, R-0, Please provide brand as covered by insurance, Diagnosis code E11.9

▼ CGM Supplies

- ☒ Dexcom G6 CGM Panel
 - ☒ blood-glucose meter,continuous (DEXCOM G6 RECEIVER) Misc
Use to check glucose using Dexcom G6 sensors daily.
Normal, Disp-1 each, R-0
 - ☒ blood-glucose sensor (DEXCOM G6 SENSOR) Device
Use to check glucose daily. Change every 10 days.
Normal, Disp-9 each, R-3
 - ☒ blood-glucose transmitter (DEXCOM G6 TRANSMITTER) Device
Use to check glucose with Dexcom G6 sensor daily. Change every 90 days.
Normal, Disp-1 each, R-3
- ☒ FreeStyle Libre CGM Panel
 - ☒ flash glucose scanning reader (FREESTYLE LIBRE 2 READER)
Use as directed for continuous glucose monitoring
Normal, Disp-1 each, R-0
 - ☒ flash glucose sensor (FREESTYLE LIBRE 2 SENSOR)
Use as directed for continuous glucose monitoring
Normal, Disp-6 kit, R-3
 - ☒ blood sugar diagnostic (FREESTYLE PRECISION NEO STRIPS) Strip
1 strip by NOT APPLICABLE route daily as needed Use to check blood glucose using Freestyle libre 2 READER daily as needed.
Normal, Disp-100 strip, R-3

Chronic Opioid Update



NEXT Distro is a resource for patients, family & friends, and providers in Washington state. Through this site, individuals can get information about Narcan/naloxone, how to use it, how to receive it, signs and symptoms of overdose, the Good Samaritan Law (for family and friends of patients on narcotics), and more. Most importantly, this site contains links to resources for people to **obtain Narcan for free**, and even mailed directly to their Washington state home. [NEXT Distro.org/Washington](https://nextdistro.org/Washington)

[The People's Harm Reduction Alliance](#) will mail Narcan/naloxone directly to individuals anywhere in Washington State. This service is FREE of charge.

[Polyclinic Pharmacy - Kelly-Ross](#) will provide Narcan/naloxone to individuals either by walk-in service at the Polyclinic Pharmacy or by mailing directly to the individual's home in Washington state. This service is FREE of charge.

[Narcan Resources QS Dispatch.pdf \(sharepoint.com\)](#)

Strategic Incentive Plan FY23



**PROVIDER
COMMUNICATION**

(25%)



**INFLUENZA
VACCINATION**

(25%)



**MYCHART
UTILIZATION**

(25%)



WELL-BEING

(25%)

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Strategic Incentive FY23

<https://tableau1/#/views/VMGProviderIncentivesMeasureDetail/ByDivision-ProviderIncentiveSummary?:iid=3>

Influenza Administration/Counseling- Target 80%

DivisionName		Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
Primary Care Clinics	Numerator	0	0	7,034	19,572	30,789	40,255	42,514
	Denominator	0	0	9,107	23,136	35,549	46,136	48,756
	Pct of Total			77.2%	84.6%	86.6%	87.3%	87.2%

MyChart Utilization- Target 60%

DivisionName		Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
Primary Care Clinics	Numerator	8,493	18,371	27,399	36,260	44,258	51,450	52,840
	Denominator	12,145	24,261	34,821	45,005	54,239	62,310	63,814
	Pct of Total	69.9%	75.7%	78.7%	80.6%	81.6%	82.6%	82.8%

Strategic Incentive FY23

Provider Communication- Target 82.3% top box OR reflections completion

Complete two Provider Patient Experience Incentive surveys (one survey for Q1 of FY23 and one survey for Q2 of FY23) on Survey Monkey **by February 28, 2023**, to be eligible to participate in the reflective activity option.

<https://www.surveymonkey.com/r/YV37YYQ>

Epic Assigned Clinic	Provider Name	Provider Type	Provider EpicId	Heisenberg..	Submission For Fiscal Qtr		C
					Q1 (July-September)	Q2 (October-December)	
CARDIOLOGY CLINIC				Yes	1		
				Yes	1	1	
CASCADE PRIMARY CARE				Yes	1	1	
				Yes	2	1	
				Yes	1		
				Yes	1		

<https://tableau1/#/views/VMGProviderIncentivesMeasureDetail/ProviderReflections?:iid=3>

Performance Dashboard

VMG Provider Performance Dashboard

Operational Efficiency (Target Met based on 12-mo Avg)

Measure Description	Target Met	12-Mo Rolling	Target	Curr Mo (n)	Curr Mo Result	12 Month Rolling Trend
AVS - Visit Summary Completed	✓	99.9%	97.0%	111	100.0%	100.0%
Pct of Visit Encounters Completed and Signed in 72 Hrs	✓	99.9%	97.0%	111	100.0%	99.0%
Percent of Medication Lists Reviewed in EPIC by Provider	✓	99.5%	95.0%	114	100.0%	100.0%
1-22 2-22 3-22 4-22 5-22 6-22 7-22 8-22 9-22 10-22 11-22 12-22						

Patient Experience (Note: data includes preliminary data)

Measure Description	Target Met	12-Mo Top Box%	Target	Curr Mo (n)	Curr Mo Top Box%	12 Month Rolling Trend
Access To Care (Med Spc)	✓	88.1%	83.5%	0		88.9%
Provider Communication (Med Spc)	✓	94.7%	94.3%	0		96.3%
Willingness to Recommend (Med Spc)	✗	82.8%	93.3%	0		77.8%
1-22 2-22 3-22 4-22 5-22 6-22 7-22 8-22 9-22 10-22 11-22 12-22						

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Strategic Incentive FY23

Well- Being

The Provider Well-Being Measure consists of well-being activities and three reflection questions that you must complete. Please submit a Provider Well-Being Measure survey by **February 28, 2023**, to be eligible to participate in the Provider Well-Being Measure moving forward through FY23.

Provider Well-Being Measure survey: <https://www.surveymonkey.com/r/K8KWDTQ>

THANK YOU!



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