KEY PERFORMANCE INDICATORS May, 2016

| MAY ACTUAL | MAY BUDGET | BUDGET % VAR | MAY PRIOR YR | PRIOR YR % VAR | | YTD ACTUAL | YTD BUDGET | BUDGET % VAR | YTD PRIOR YR | PRIOR YR % VAR |
|-----------------|-----------------|------------------|-----------------|-------------------|--|---------------------|---------------------|-----------------|------------------|-------------------|
| | | | | | INPATIENT | | | | | |
| 1,505 | 1,502 | 100.2% | 1,448 | 103.9% | Discharges | 16,063 | 16,006 | 100.4% | 15,783 | 101.8% |
| 6,094 | 5,639 | 108.1% | 5,756 | 105.9% | Patient Days | 64,375 | 60,548 | 106.3% | 60,201 | 106.9% |
| 197 | 182 | 108.1% | 186 | 105.9% | Average Daily Census | 192 | 180 | 106.3% | 180 | 106.6% |
| 69% | 64% | 108.1% | 69% | 101.0% | Occupancy | 68% | 64% | 106.3% | 67% | 101.7% |
| 4.05 | 3.75 | 107.9% | 3.98 | 101.9% | Length of Stay | 4.01 | 3.78 | 105.9% | 3.81 | 105.1% |
| 372 | 349 | 106.6% | 357 | 104.2% | OR Inpatient Cases | 3,726 | 3,608 | 103.3% | 3,711 | 100.4% |
| 1.52 | 1.47 | 103.3% | 1.48 | 102.6% | Case Mix Index | 1.48 | 1.47 | 100.7% | 1.45 | 102.1% |
| | | | | | OUTPATIENT | | | | | |
| 7,030 | 7,085 | 99.2% | 7,090 | 99.2% | Emergency Room Visits | 76,263 | 74,410 | 102.5% | 74,120 | 102.9% |
| 14,906 | 16,658 | 89.5% | 14,749 | 101.1% | Primary Care Clinic Visits | 169,332 | 172,780 | 98.0% | 162,004 | 104.5% |
| 8,006 | 6,576 | 121.7% | 7,567 | 105.8% | Urgent Care Clinic Visits | 90,101 | 80,320 | 112.2% | 79,941 | 112.7% |
| 16,901 | 18,993 | 89.0% | 17,384 | 97.2% | Speciality Care Clinic Visits | 197,741 | 205,083 | 96.4% | 187,818 | 105.3% |
| 745 | 655 | 113.7% | 667 | 111.7% | OR Outpatient Cases | 7,939 | 6,713 | 118.3% | 7,207 | 110.2% |
| | | | | | PRODUCTIVITY | | | | | |
| 2,866.62 | 2,871.40 | 99.8% | 2,657.44 | 107.9% | FTEs | 2,798.07 | 2,812.22 | 99.5% | 2,589.84 | 108.0% |
| 0.57 \$9,611 | 0.56 \$9,043 | 101.8% 106.3% | 0.55 \$9,014 | 103.6% 106.6% | FTE/CMI Adjusted Discharge Total Op Exp/CMI Adjusted Discharge | 0.57 \$ 9,323.00 | 0.59 \$ 9,360.00 | 96.6% 99.6% | 0.54 \$ 8,629 | 105.6% 108.0% |
| 57% | 58% | 99.4% | 61% | 93.8% | Salaries and Benefits as % of Net Operating Revenue | φ 9,323.00 56% | 57% | 99.5% | 56% | 100.8% |
| \$4,012 | \$3,595 | 111.6% | \$3,541 | 113.3% | Non Labor Cost per CMI Adjusted Discharge | \$ 3,804 | \$ 3,790 | 100.4% | \$ 3,473 | 109.5% |
| | | | | | PAYER MIX | | | | | |
| 35% | 33% | 104.7% | 36.7% | 94.1% | Medicare | 34% | 33% | 102.7% | 34% | 100.5% |
| 22% | 23% | 96.9% | 24.6% | 90.6% | Medicaid | 24% | 23% | 102.5% | 23% | 100.7% |
| 41% | 41% | 98.9% | 37.5% | 108.1% | Payer Mix - Commercial | 40% | 41% | 97.0% | 40% | 98.7% |
| 2% | 1% | 168.0% | 0.8% | 204.9% | Payer Mix - Exchanges | 1% | 1% | 143.0% | 1% | 110.0% |
| 1% | 2% | 47.0% | 0.4% | 261.1% | Payer Mix - Self Pay | 1% | 2% | 68.0% | 1% | 97.1% |
| | | | | | HOSPITAL SPECIFIC | | | | | |
| 331 | 303 | 109.2% | 309 | 107.1% | Births | 3,462 | 3,474 | 99.7% | 3,466 | 99.9% |
| 12 | 11 | 109.0% | 16 | 75.7% | NICU Average Daily Census | 14 | 13 | 110.2% | 13 | 106.0% |
| 482 | 528 | 91.3% | 465 | 103.7% | Newborn Days | 5,143 | 5,439 | 94.6% | 5,281 | 97.4% |
| 93 | 158 | 58.9% | 158 | 58.9% | Observations | 1,609 | 1,748 | 92.0% | 1,777 | 90.5% |